



RECEIVABLES SOLUTIONS

EZEPAY

Simplify Your Billing and Payment Process

Customers today expect to remit payment at their own convenience and through their preferred channel. Stop waiting to process payments and start accepting online payments now! You can speed up the payment process with 24/7 availability to payment options and provide easier path to payment for your customers with eZePay.

Western Alliance's eZePay¹ service provides efficiencies with built-in remittance and payment data which enables straight-through processing and automatic reconciliation. Convenient and flexible payment options for your payers means faster cash application for you! From one-time payments to full bill presentment with API integration, Western Alliance Bank can tailor a solution to fit your company needs.

Benefits to Your Business

- Save the time and expense of building your own payment portal
- Reduce paper payments by allowing customers to view and pay their bills 24/7 from any device including mobile, tablet and desktop
- Shift the responsibility of PCI, NACHA and HIPPA compliance to our team
- Automate cash application with real-time postback or an end-of-day account reconciliation file
- Accept payments easily through a variety of digital channels including, web and phone with a Customer Service Representative
- Reduce the risk of storing banking information on your computers; Western Alliance Bank stores all credit card and bank information securely
- Meet customer's expectations with flexible payment options: one time, enrolled and auto-pay

How it Works

- Choose from one of our three packages
- Western Alliance Bank provides easy implementation without burdening your internal IT resources
- Our dedicated Client Services team will assist you with training needs
- Once your setup is complete, your customers may begin paying you online

EZEPAY SERVICES

eZePay Packages

Features	Essential	Plus	Complete
Branded website with your company logo	X	X	X
Quick link back to your own domain	X	X	X
Custom messaging to your payers	X	X	X
One-time and enrolled payments	X	X	X
Multiple Payment Types - Web, CSR, Future Dated, and Auto Pay	X	X	X
ACH payments	X	X	X
Credit card payments	X	X	X
Convenience fee collection	X	X	X
Spanish and French-Canadian translation	X	X	X
QuickBooks Online integration		X	X
Bill presentment (summary, detailed or PDF)		X	X
Multiple depository accounts		X	X
Credit memos, short/over payments, multi-invoice payments		X	X
Accounts receivable file		X	X
Interactive voice response payments			X
Text-to-pay			X
FTP file integration			X
Integrated reporting with lockbox			X
Secure hand-off for payment processing			X
Single sign-on for user authentication			X
Full API integration			X
Real time postback			X

*Refer to disclosures provided at account opening, the Business Schedule of Fees, and Pro Forma for additional information. Other related fees may apply. All offers of credit are subject to credit approval. ACH collections subject to approval and deposit account requirements. Merchant services are provided by Heartland in agreement with Western Alliance Bank

Our Clients Are Our Focus

At Western Alliance Bank, we make it our business to understand your business. Our highly knowledgeable bankers deliver tailored financial solutions and services to help you move your business forward.



Divisions:

- Alliance Association Bank
- Alliance Bank of Arizona
- Bank of Nevada
- Bridge Bank
- First Independent Bank
- Torrey Pines Bank

Subsidiaries:

- AmeriHome Mortgage